



scottsville
counseling center

Scottsville Counseling Center
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INSURANCE INFORMATION & POLICIES

Purpose of Financial Forms via Intake Packet

We ask you please complete the financial forms in the main intake packet in the event you choose to switch to private pay in the future. We utilize third-party insurance billers, which provide us with an estimate of what a client's copay will be when we first enter the insurance information, which we share before the first session. However, insurance coverage can change throughout the year as policies update, deductibles are met, and insurance companies review claims. You have the right to switch over to private pay at any time. If you do opt for private pay, your session rate and cancellation fee would be the one defined in the intake packet from the time of the switch onward.

Please note: the session fee via private pay will not count towards your deductible.

Responsibilities with Using Insurance

While the insurance biller will share an estimated copay, clients are responsible for verifying coverage, including the copay amount. Should the copay change after what is shared at the time of scheduling, you will be responsible for the session fee listed. Please continue to monitor your account to note any updates in a timely manner. If you wish to clarify these fees, please connect with your provider after contacting your insurance as your provider can offer instructions on how to contact the insurance biller.

Insurance Cancellation Fee Difference

The fee for a late reschedule or cancellation is \$75 for insurance appointments or the billing platform's determined session cost. As late cancel and no-show payments are your responsibility, please verify and monitor the platform's policies, including your fee for late cancels and no-shows. This fee closer approximates the reimbursement lost from a non-utilized insurance session and reflects the pre-appointment preparation made to offer you the best care possible.

Our \$60 private pay rate is significantly lower than the national average, and whether private pay or insurance, we ask clients to please communicate well in advance so that we can continue to offer affordable care and extend open appointment options to others who may utilize them, while also avoiding a late cancellation fee.